# JOHN MUSUSA

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My name is John Mususa I'm an enthusiastic hard working person. I'm a Frontend Web Developer and a Sales Consultant I specialize in Web Design and Marketing I have great communication skills both spoken and written as one believes the key to success is "Team Work" and communication. I'm a quick learner fast and adaptive suitable for any role with an analytical approach to solving problems. I have a passion for learning, developing and strive to ensure nothing but success.

# **Experiences**

2020 - 2022

#### **Web Developer Internship - by Naeem Thomas**

- > Web Development|Web Designing Concepts of Front-end Development
- Languages: HTML, CSS ,JAVASCRIPT, BOOTSTRAP
- Project Management layout
- Client interactions | User-experience
- **2021 2022**

#### Waiter/All Rounder - McDonald's Sun Valley

I worked by McDonald's located at Sun Valley Mall with good environmental work experience as an All Runner doing a little bit of everything such as:

- Customer Services | Till Management
- Cashier |Retail Skills | Great Kitchen Skills
- Grill Kitchen skill
- Food assembly and attention to details
- Greeting and Serving Customers
- Assisting in all possible areas doing a bit of everything

References: Store Manager - Thelma Brown (061 601 8819)

• 2023 - 2024 (Currently)

#### <u>Sales Consultant | Customer Services</u> <u>At Financial Debt Advisors(FDA)</u>

Working at Financial Debt Advisors located in Claremont. Obtained all necessary requirements to be a successful Consultant providing better quality customer service.

- Customer Relationship Management CRM Building a close relationship with clients to provide better Customer Services.
- Experience in Sales Knowledge of Deadlines and effective use of Time Management.
- Good Strong Telephonic and Computer skills.
- Simplicity and Dialog
- Negotiation Strategies and Closing sales
- Consulting and Assisting clients with outstanding payments and Personal Loans.
- Cold Calling, Client Follow Up, Email marketing, Product Knowledge
- Finance Management Problem-solving | Quick thinking

References - FDA [ Madonna - 068 556 7037 ]

#### > 2021 - 2024 ( Currently)

#### Freelance Web Developer

Currently operating as a Freelance Web Developer looking for any position as a Junior Front-end Web Developer. With experience here are a list of Designs/Projects I have made as a Web Developer Fully Responsive

#### 2022 - 2023 - Designs

- Portfolio Link: <a href="https://johnmususa.github.io/portfolio/">https://johnmususa.github.io/portfolio/</a>
  My Portfolio Website based on all my Designs and Information services about me.
- > Starbucks Website Link: <a href="https://johnmususa.github.io/starbucks/">https://johnmususa.github.io/starbucks/</a> A starbucks Landing Page user-friendly made with [ HTML,CSS,Javascript ]
- KFC Website Link: <a href="https://johnmususa.github.io/kfc/">https://johnmususa.github.io/kfc/</a>
  A KFC interactive Website with great amazing features [ HTML,CSS,JAVASCRIPT]
- ➤ Grand Hotel Link: <a href="https://johnmususa.github.io/grandhotel/">https://johnmususa.github.io/grandhotel/</a>
  A Hotel Management Website my first Design made with [ HTML,CSS]
- Dilpack SA Link: <a href="https://johnmususa.github.io/dilpack/">https://johnmususa.github.io/dilpack/</a>

An Eco-commence Online Website I designed for Company called **Dilpack** that specialize in BOP Flowers and Flower Wrappers an Online Website made using [HTML,CSS,JAVASCRIPT,Adope Photoshop for editing]

### **2024 - Designs**

- ABSA| Help Center Link: <a href="https://johnmususa.github.io/absa/">https://johnmususa.github.io/absa/</a>
  An ABSA Client Help Center website for customers facing any Issues or questions I got the website provides user-info and search information and request help.
- > Storm-x-Photography Link: <a href="https://johnmususa.github.io/stormx/">https://johnmususa.github.io/stormx/</a> A Website for a Small Photography Business that covers a Wide Range of Events from Wedding, Branding, Sound and Lighting etc made with [HTML, CSS, Javascript]
- > Stanley-Tourist Guide Link: <a href="https://johnmususa.github.io/stanleyguide/">https://johnmususa.github.io/stanleyguide/</a> A website I designed for a Cape Town Tourist Guide based on his their Tourism Business and the Beautiful Experience of Cape Town.
- Starbucks Retail Link: <a href="https://johnmususa.github.io/retail/">https://johnmususa.github.io/retail/</a>
  A Starbucks Retail website interactive with client information about Bonus Rewards and Gifts upon Sign Up and how they can redeem points on the app rewards.

#### **Education**

- **2015 2019**
- Matriculated Grade 12 (Ocean View High School)
- > Top Achiever for Computer Application Technology (Grade 11)
- 2018 2019
- Certificate of Attendance at the Metropolition Police Youth Leadership Camp at ( Princess Vi Eco Center)
- Leadership Skills the ability to work under pressure well and deliver good work results
- 2020 2022
- Graduated College ( Cape Audio College )
- Professional DJ | Music Producer Artist | Pioneer DJ Academy

## **Skill Set**

- Good IT Skills (Specialize in coding Web Design)
- Sales Consultant Marketing | Customer Relationship Management
- Fantastic Computer Skills
- Microsoft 365 Office [Excel, PowerPoint, Microsoft Word]
- Administration skills good computer, telephonic skills
- The ability to multitask and handle different tasks Presented
- Retails Skills | Customer Services
- Grill & Kitchen Skills Attention to Details
- Leadership Skills Good Communication | Team Player
- HTML|CSS|JAVASCRIPT|BOOTSTRAP|CANVA|Photoshop|Figma
- Professional DJ Entertainment | Music Producer
- Work is presented at it's Best done accurate on Time

**Languages:** English and Afrikaans